



City Manager's Update

Week Ending 06/04/2021

CITY MANAGER'S OFFICE

- Construction for the City Center Project is continuing daily. The City Manager, meets with the contractor weekly to ensure the project is moving forward as scheduled. The walls are being installed on the Public Safety building and the foundation forms are set for the Recreation Center.



Planning & Zoning

June 14, 2021
6:30 pm

City Council

June 15, 2021
7:00 pm

City Council

July 6, 2021
7:00 pm

These meetings will be held in City Hall Council Chambers:

1938 S. Hampton
Glenn Heights, TX

CITY SECRETARY

City Council Meetings

In person City Council Meetings resumed on May 4, 2021. Meetings are being held at City Hall, City Council Chambers, 1938 S Hampton Road, Glenn Heights, TX 75154.

To view the Agenda and Agenda Packet, please visit <https://www.glennheightstx.gov/129/Agendas-Minutes>.

Also, you may always view the City Council Meeting live, as well as archived Meetings, at <https://www.glennheightstx.gov/229/City-Council-Meeting-Videos>.

If anyone would like to make a Public Comment or provide testimony during a Public Hearing, the City resumed processes/procedures used prior to virtual City Council



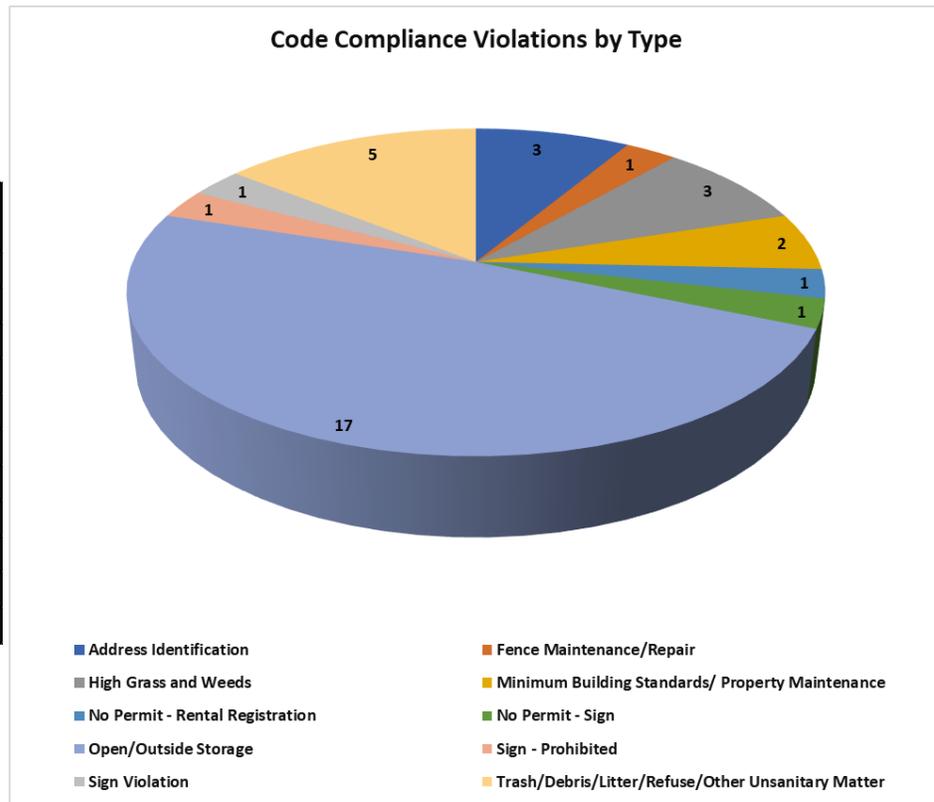
Meetings. You will need to appear in Council Chambers shortly before the meeting start time and complete a Public Comment Request form.

Public Information Requests can be submitted using the link below:

<https://glennheightstx.gov/FormCenter/Record-Requests-4/Public-Information-Request-47>

CODE COMPLIANCE

TYPE OF CASES	No. of CASES
Address Identification	3
Fence Maintenance/Repair	1
High Grass and Weeds	3
Minimum Building Standards/ Property Maintenance	2
No Permit - Rental Registration	1
No Permit - Sign	1
Open/Outside Storage	17
Sign - Prohibited	1
Sign Violation	1
Trash/Debris/Litter/Refuse/Other Unsanitary Matter	5
Total	35



COMMUNITY ENGAGEMENT

Social Services

Senior Center Congregate Meal Program

- Grant eligibility guidelines = Age 60 & older
- Grant provides distribution of free hot meals and support services to the Senior Center

Meals Delivered	5/18 – 5/21	5/24– 5/28
Monday	50	48
Tuesday	49	44
Wednesday	53	46
Thursday	52	44
Friday	53	51
Weekly Average	51.4	46.6

Staff completed 56 mid-week wellness checks and conducted intakes for two (2) new seniors to the congregate meals program.

If you are interested or know a senior citizen that would like to join our congregate meals program, please contact Community Engagement staff at ghce@glennheightstx.gov or (972) 223-1690 ext. 500.

COVID-19 Vaccinations for Homebound Texans: Individuals who are homebound and would like to receive a COVID-19 vaccination can request this service from the Texas Division of Emergency Management by calling the hotline number 844-908-3827 and select Option 1. The service allows homebound individuals to schedule an in-home appointment with the mobile vaccination team.

FINANCE

Utility Billing

On June 1, 2021, the City Council passed resolution R-16-2,1 which ended the moratorium on charging late fees and suspending service for non-payment of utility bills, effective June 1, 2021.



The City of Glenn Heights will resume charging late fees on bills that are not paid by the due date.

As of June 1, 2021, accounts with past due balances will automatically be placed on one of the following payments plans;

- Accounts with balances less than \$1,000 will have six months to pay the past due balance.
 - The past due balance will be divided into six equal payments.
- Accounts with balances over \$1,000 will have 12 months to pay the past due balance.
 - The past due balance will be divided into twelve equal payments.
- Nonpayment of the current bill plus the payment plan will be subject to disconnection if not paid by the twentieth (20th) day after the bill becomes due.
- The payment plan will automatically be added to the utility bill. Customers do not need to contact Utility Billing.

The Utility Billing office is now OPEN Monday through Friday between 8:00 am and 5:00 pm.

Customers can still reach the Utility Billing office at (972) 223-1690 ext. 120 or 121 Monday through Friday between 8:00 am and 5:00 pm.

Customers can also pay their utility bills by:

1. Leaving a check or money order in the drop box at City Hall.
2. Calling (972)223-1690 extension 120 or 121 during business hours. Or,
3. Navigating to www.glennheightstx.gov and clicking on the “Pay Your Water bill” link.

FIRE

- On Thursday, May 27, 2021, Glenn Heights Fire Department staff conducted panel interviews for the two applicants who passed the physical agility test. The panel passed one applicant on to the Chief Interview process.
- On Thursday, May 27, 2021, Chief Keith Moore conducted the Chief Interview for the final applicant. The applicant passed the Chief Interview. Chief Moore worked with the Human Resource Department to have this applicant processed through the final stages of hiring with the goal of the applicant starting on June 9, 2021.



- On Saturday, May 29, 2021, Glenn Heights City Manager David Hall, Glenn Heights Fire Department Fire Chief Keith Moore and Fire Department staff, Glenn Heights Police Department Interim Police Chief Lucas Benson and Police Department staff, Glenn Heights Professional Fire Fighter Association President Nicholas Williams, Glenn Heights Fraternal Order of Police Officers members Emilia Ramires and Christen Swank partnered with Red Oak Chick-Fil-A, Customs By Ak (Akellia Stewart) and North Texas Make A Wish foundation to celebrate two young residents (Isaac and Jair) who live in Glenn Heights.

The two young residents received customized shoes designed by Akellia Stewart with Customs By Ak, a designer for Nike shoes, custom plaques making them a Fire and Police Chief for a Day, along with additional gifts from the Glenn Heights Professional Fire Fighter Association and Glenn Heights Fraternal Order of Police Officers. Both had smiles on their faces the entire time.



Call Statistics for May 2021	
Fire	40
EMS	93
Mutual Aid Given	7
Mutual Aid Received	5

PLANNING AND DEVELOPMENT

A total of (42) new single-family construction permits were issued during the reporting period for a total construction value of \$9,231,076.

A meeting of the Zoning Board of Adjustments was conducted on May 24, 2021, at 6:30 PM in the Glenn Heights City Council Chambers. A public hearing was conducted by the board to receive testimony on a variance to the zoning ordinance requested by FD Development of Glenn Heights, LLC for the property located at 1710 South Hampton Road. The request was denied by the board.





POLICE

The Glenn Heights Police and Fire Departments participated with Make-A-Wish to grant wishes to two distinguished residents in the City. It was an honor to be a part of their celebration. Officers Swank and Ramires went above and beyond to provide opportunities to these children to make our participation much more impactful.



The Glenn Heights Police Department, in collaboration with the Glenn Heights Fire Department and Glenn Heights Community Engagement Division, is working to implement the Guardian Program. The Guardian Program is designed to provide information to first responders responding to residences with members of the community who are non-verbal or have intellectual disabilities. The program will be available for the community at the beginning of July.

PUBLIC WORKS

5-19-2021 Pothole patches on S. Uhl Road and N. Uhl Road and Dynasty Dr.



5-21-2021 Infill and Infiltration mitigation near Westmoreland Rd. due to heavy rain.



5-23-2021 Temporary Drainage repair on S. Uhl Road North of FM 664 road has started washing out due to heavy rain.



5-27-2021 Hot tap for new water main installation on Glenn Ln. for Mesa Project.



5-27-2021 Major pothole repairs on Brookside Ln.



5-28-2021 Pothole repair on Carrington Dr.



5-28-2021 Entryway and glass installation at Public Works building.



