



CITY OF GLENN HEIGHTS

Glenn Heights Fire	MEMO
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To: The Honorable Mayor, City Council and residents

From: Fire Chief Keith Moore

Subject: Coronavirus Ambulance Transport Procedure Modification

Date: March 30, 2020

Due to the CoVID-19 virus, The Glenn Heights Fire Department has made several changes on how to respond to medical emergency incidents. In our continuing efforts to help prevent the spread of COVID-19, as well as other viruses, Glenn Heights Fire Department has changed our normal policy that allows non-patient passengers to ride in the ambulance with a patient.

Historically, Glenn Heights Fire Department has allowed family members and friends to accompany patients in the ambulance to the hospital. Effective today, field staff has been instructed to no longer allow any non-medical personnel to ride in the ambulance as a safety precaution.

This will help limit exposure of non-patients to contagions in a confined space (such as our ambulances), and will also preserve the limited supply of Personal Protective Equipment (PPE) that may have been previously provided to non-patient passengers in the ambulance for our Emergency Medical Services (EMS) personnel.

Glenn Heights Fire Department has taken these measures out of an abundance of caution during the COVID-19 outbreak. Once the current crisis has passed, the Fire Department plans to resume normal procedures of allowing family and friends to ride in the ambulance with the patient.

The Glenn Heights Fire Department's number one priority is to ensure the safety of our citizens and our health care professionals.