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FOR IMMEDIATE RELEASE

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The City of Glenn Heights Asks Residents to Limit Water Usage to Only Essential Purposes

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[Glenn Heights, TX](#) – As temperatures continue to rise and the ice within the pipes begins to thaw and flow within the service lines, the City of Glenn Heights would like to ask customers to limit water usage in your homes and businesses today to only essential purposes. While the increasing temperature has assisted with waterflow because the pipes underground have been frozen for a prolonged period, it will take longer for the temperature increase to penetrate underground, which will allow for thawing causing water to flow again. We have no plans of interrupting water services to our customers.

What's happening: Social media has been abuzz with questions regarding the continuation of dripping faucets and other water sources throughout the house. As water begins to flow to an increasing number of customers, we have seen an increase in demand on our water distribution system during the past 24 hours.

Distribution system pressure changes caused by excessive water demand could result in a boil order notice to part or all of the community if pressure guidelines set by the Texas Commission on Environmental Quality are not maintained. We do not currently have a boil water order in Glenn Heights. Please help us avoid that situation by doing the following:

Please curb large water uses such as laundry or dishwashing over the course of this weekend.

Please check the official City website and social media pages for regular and continuous updates.

For more weather-related information, please visit the [City of Glenn Heights website](#) and [Facebook page](#). In addition, we encourage you to register to receive [emergency alerts](#) via Everbridge and [news updates](#) from the City.

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About the City of Glenn Heights – Incorporated in 1969, Glenn Heights is perfectly positioned along IH-35 East. Glenn Heights is a hospitable, business friendly, rapidly growing community divided between Dallas and Ellis counties. The City has a total area of 7.2 sq. miles (18.8 km sq.)