



CITY OF GLENN HEIGHTS, TX
1938 South Hampton Road
Glenn Heights, TX 75154

HARRY GARRETT
MAYOR

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FOR IMMEDIATE RELEASE

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**Official Statement addressing Waste Management Trash Pick-up
Pick-up has been rescheduled by vendor to Saturday, December 28, 2019**

December 26, 2019

[Glenn Heights, TX](#) -- Glenn Heights Residents:

Earlier this month, Waste Management amended their pick-up schedule from December 25, in observance of Christmas, to Thursday, December 26.

To inform the public, the City communicated this change in pick up schedule via the City's social media outlets. Unbeknownst to the City, Waste Management amended their pick-up schedule again to December 28, but failed to communicate this change to the City.

As a result, today December 26, City residents placed their trash curbside for Waste Management to collect only to find that it was not picked up. The City reached out to Waste Management, and at that time was informed of the change in collection dates.

The City is in communication with Waste Management and has expressed that this is not acceptable. We will ascertain if a possible pick up for tomorrow is available and will keep you posted to any further changes in service.

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About the City of Glenn Heights – Incorporated in 1969, Glenn Heights is perfectly positioned along IH-35 East. Glenn Heights is a hospitable, business friendly, rapidly growing community divided between Dallas and Ellis counties. The City has a total area of 7.2 sq. miles (18.8 km sq.). More than 50% of the city's developable land is located along major arterial intersections that are available for retail and office development.